

STUDENT'S SATISFACTION QUESTIONNAIRE FOR ACADEMIC ADVISING

Advisor Name -----

Department ----- Level -----

Academic year ----- semester -----

SECTION I

DIRECTIONS: Please indicate your level of satisfaction with the following advising activities you have received (**5 being the best**):

#	Advising activities	5	4	3	2	1	N/A
Communication:							
1.	My advisor is a good listener and communicates effectively with me.						
2.	My advisor shows respect and concern for my problems.						
3	My Advisor provide me information regarding course selection, registration, freezing and withdrawal dates.						
4	My advisor is informed of my academic progress by examining my grades and performance in different classes.						
5	My advisor encourages me to participate in activities outside class according to my interests and abilities.						
6	Advisor knows community resources (in other departments and people in the college) and refers me to them when appropriate.						
7	Advisor provides me accurate information about the policies and programs.						
Support:							
8	Advising has been available for me when I needed.						
9	My advisor gives me advising regarding time management and study skills when I seem to need them.						
10	My Advisor is supportive when I face problems with my family or friends and referred me to counseling.						
11	When I faced a difficulty in decisions, my advisor assists me in identifying alternatives and in considering the consequences of choosing each.						

#	Advising activities	5	4	3	2	1	N/A
12	Advisors discuss long range/career goals based on what I know about myself.						
13	I am satisfied in general with the academic advising I have received.						
Encouragement:							
14	Advisors offer encouragement and emotional support when needed.						
15	Advisors are personally acquainted with my interests, aptitude and abilities.						
16	Advisors work with me to build self-esteem, improve self-image, or interpersonal skills.						

SECTION II

What are your advisors' strongest points?

What suggestions do you have for improving academic advising in your program?

What could your advisor do to improve the quality of his/her advising?

Thank you so much for your help. I will read your comments carefully, consider them seriously, and make an attempt to improve the quality of academic advising for all present and future students for the College of Design.